

General Lockdown Release Notes 5/13/14

| Release Title | Release Description | Version |
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| Moved Database Tab to Admin Options | Moved the Database Tab from Program > Options to Program > Admin Options. All options are still only accessible by users with Admin privileges. | 7.0.1074.0 |
| Add Bonds to Closed Accounts | <p>Added the ability to add bonds to closed inmate accounts.</p> <p>To enable this feature go to Program>Options>Bonding. Check the "Allow Bonds on Closed Residents" option.</p> <p>NOTE: The "Disable Transaction on Closed Res." option under the Entry tab will override this setting.</p> | 7.0.1075.0 |
| Added Generic Billing Interface | Added a generic billing interface that will allow inmate accounts to be billed based on a file exported to Lockdown. Contact Tech Friends for spec information. | 7.0.1076.0 |
| Added PINs to the GTL VACI Phone Interface | The GTL VACI Phone Interface now sends PIN information to GTL. It also has capability of exporting a file with all residents for GTL. | 7.0.1076.0 |
| Removed the Comment for Credit Cards from the Transaction Listing on the Pod Kiosk | The comment for Credit Card deposits has been removed from the Transaction Listing on the pod kiosks. | 7.0.1077.0 |
| Fixed Issue where extra internal accounts are being created | Fixed an issue where Debt Letters and Restriction checking debt amounts on funds. This issue does not cause any financial issues, but facilities encountering this issue may be experiencing performance issues. This update will greatly increase Lockdown performance at some effected locations. | 7.0.1079.0 |
| Added Reliance Phone Debit Time Interface | Added a debit time interface for Reliance. Contact Tech Friends for assistance with configuration. | 7.0.1080.0 |
| Extended Receipt Number Column on Reports | Extended the Receipt Number Column on reports to accommodate 7 digit receipt numbers. | 7.0.1083.0 |
| Corrected Kit Item Selecting Issue | Corrected issue where the user cannot click to select an item from the sub items screen when adding kit items. | 7.0.1084.0 |
| Added New Reports to ISBA Reporting Screen | Added Resident Balances and Fund Income Summary reports added to the ISBA reporting screen. | 7.0.1084.0 |
| Bond Fee Now Auto-Checked | If bonding fees are enabled and they have a value greater than \$0, they bond fee will be checked automatically when creating a bond on an inmate's account. | 7.0.1084.0 |
| Increased Item Sales Report's Item Code Length Compatibility | Increased the item code length compatibility for the Funds>Reports>Item Sales report to access 5 digit codes. | 7.0.1085.0 |
| Added Enterpol JMS Interface | New interface added for Enterpol, can be configured from the JMS interface. | 7.0.1086.0 |
| CPC Debit Interface Change | Added CPC requested change | 7.0.1087.0 |
| Fixed Lattice Transaction ID Export Issue | Fixed issue where if transaction ID is 1,000,000 or higher it exports as 0. | 7.0.1089.0 |

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| Added Grayson Payment Plan Modification | Made probation officer, monthly balance, and employer information optional on Payment Plans. Go to Program > Options > Debt Tab, Uncheck "Require Additional Information" | 7.0.1090.0 |
| Addressed Indigent Status Issue | Fixed issue where Indigents lose indigent status due to automatic fees. | 7.0.1090.0 |
| Fixed Kiosk Entry Button | Fixed Kiosk Entry Button to redirect to Kiosk Entry Form. | 7.0.1090.0 |
| Changed Default Resident Reopen Prompt | Changed Default Reopen Prompt to "No" | 7.0.1090.0 |
| Fixed JMS Release Date Conflict | Fixed issue where Lockdown would not allow a resident from being booked because the interface file contained a released date. | 7.0.1090.0 |
| Fixed DSI "Release on No Housing" loop | Fixed DSI Imports release/reopening inmates every 2 mins from not having housing. | 7.0.1090.0 |
| Relocated "Kiosk Entry" to "Debt" Tab | Added Kiosk Entry to Debt Tab | 7.0.1090.0 |
| Added Bond Custom Disclaimer to JailATM.com | A custom bond disclaimer can now be added to JailATM.com. On JailATM.com go to Facility Administration > Edit Custom Text. Select BondDisclaimer from the drop down menu. Enter the bond disclaimer. The text field does accept HTML markup to allow formatting. | |
| Added New Email Report on JailATM.com | Added a new email report on JailATM.com that removes the individual details of the emails and only shows the totals. | |
| Added Separate Call Limits Per Pod Kiosk | Pod kiosks can now have separate call limits that apply to how many calls an inmate can receive while assigned to that kiosk. | |
| Corrected Potential Scheduled Call Conflicts | Corrected issue where two inmates that have calls scheduled in two different locations, but both get moved to the same pod at the same time, the newer scheduled call will get cancelled. | |
| Corrected Timezone Related Issues | Corrected video visitation scheduling issues caused by different time zones. | |
| Added Print Button to the Email Screen | Added a Print Button that brings up the print dialog on the Email Screen. | |
| Added a Privileged User Report to JailATM.com | Added a report under Facility Administration > Privileged User Edit. In the top right corner, there is a link called "Save Privilege User Report". | |
| Added a Next Button on Review Message Screen | A "Next" button has been added to the Review Message screen to allow more efficient email reviewing. | |
| Assign Closed Accounts to Email Queue | Allows adding of closed accounts to Email Queues. | |
| Fixed WebPack Tax Transfer Issue | Corrected issue where tax charged on web packs was not being transferred back to warehouse. | |
| Added Inmate Location to Issue Print | Added the inmate's location to the issue when printed from JailATM.com. | |

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| Changed Issues Export on JailATM.com | <p>All completed issues can now be automatically exported on a nightly basis to an FTP folder. An FTP service can be configured to pull these files down to the Lockdown server automatically.</p> <p>Completed issues can also be re-exported from the Facility Details > Edit Facility screen. An export path will need to be configured before this feature can be used.</p> | |
| Foreign ID Registration | The user can now register using foreign identification such as passports for the "Drivers License" requirement of Video Visitation. There is now a "Passport/Foreign ID" option in the State dropdown box. | |
| Added No-Contact Blacklist | Added the ability to restrict one or more civilians from communicating with one or more residents within their facility. A new option was added to the email queues to determine whether or not inmate contact request are automatic or manual. | |
| Added Waived Calls Column to Visit Frequency Report | There is now a column that will show how many calls have been waived for each line on the Visitation Reports>Visit Frequency Report on JailATM.com. | |
| Inmates Can Answer Calls When On Cooldown | Inmates can now answer video calls even if they are on "Cooldown". No configuration required. | |
| Corrected Internal/External Call Monitoring Filtering | Corrected an issue where internal and external calls were showing on both the Call Monitoring screens. | |
| Added Ability to Download Visitation Videos | <p>Officers can now download visitation recording from the Investigative Options > Video History screen. The user can click the "Request Video" link. Once the video has been completed, an email will be sent to the requesting user allowing them to download it from the Video Call History screen.</p> <p>If a video has already been completed, the user can download it immediately.</p> <p>Ports may need to be opened on the facility side to allow the internal videos to be downloaded. Some folder configuration is required on the back-end for full functionality.</p> | |