



## Release Notes

April 28 2015

These Release Notes are intended for users and administrators of Lockdown and JailATM.com. They provide you with information about Lockdown and JailATM.com updates, including the new features of this release and important changes since the previous one.

We recommend that you read this document before installing and using Lockdown.

This document may be updated after it is released.

## New This Release

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- 7.0.1278.0 Saving New Inmate Without Permissions**  
*The "Save" button now double checks for the edit account permission before allowing someone to save a new inmate.*
- 7.0.1300.0 Positive Pay Export for US Bank**  
*Positive Pay export now works with US Bank*
- 7.0.1304.0 Automatic Product File Formatting**  
*Lockdown will now automatically update the default import format for Tech Friends product files to match the format it was exported in by the warehouse.*

## Enhancements

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- 7.0.1280.0 Financial Interface E-mails**  
*Lockdown now uses the appropriate endpoint for the web service that sends the notification emails.*
- 7.0.1291.0 Bin Locations On Resident Receipts**  
*Added the ability to show the bin locations instead of stock locations on the resident receipts.*
- 7.0.1298.0 Paytel Updated when PINs or Locations Change**  
*The Paytel Interface now receives an update whenever a Location or Pin is changed.*
- 7.0.1299.0 Per Diem Fees**

- Modified Per Diem Billing to prevent charging weekenders for additional days.*
- 7.0.1303.0 Hide Comments On ATM Cash Transactions**  
*Resident kiosks will no longer show the comment for cash deposits made at the ATM.*
- 7.0.1304.0 Securus Web Service**  
*The Securus Web Service now updates Securus with resident locations or pin changes immediately via web service call instead of once a day.*
- 7.0.1304.0 Re-Entry for GTL Interface**  
*Modified the interface to tell GTL when inmates accounts are reopened so that they know to give them their 2 free calls.*
- WEB Average Inmate Balance Report**  
*This report provides an average of the residents deposits and daily balance based on the last stay at the facility.*
- WEB JailATM.com Assign Lists**  
*Admins can now give officers the ability to edit assign lists.*
- WEB Resident's Can Skip Required Handbook**  
*When "Require Handbook View" is checked on JailATM.com the resident can no longer skip it without acknowledging they've read it.*
- WEB JailATM.com Workflow Reports**  
*JailATM.com now generates reports, for officers and other facility users, focused on more accurately tracking the residents interaction with Kiosk workflows. Reports can now be generated based on resident ID, workflow type or workflow interaction.*
- WEB Pod Monitor Maintenance**  
*The resident kiosks "Pod Monitor" service has updated logging for cleaner results and unnecessary functionality has been removed. Resident Kiosk Version: 1.2.0.25*
- WEB JailATM.com Workflows**  
*JailATM.com workflows can now be configured to hide print date, officer comments and history when viewing or printing a workflow report.*
- WEB Quality Scale For Internal Video Calls**  
*Added a setting that allows Tech Friends the ability to reduce the quality of internal video calls to improve stability.*
- WEB Tablet Kiosk Video Visitation**  
*Controls on the video visitation screen were re-arranged and the incoming video was enlarged to accommodate the smaller screens on the tablet wall kiosks.*

## Fixed Known Issues

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- 7.0.1274.0 Avg Cost on Multiple Inventories**  
*There is now a check list that allows choosing one or more inventory locations to be used for the average price list.*
- 7.0.1277.0 Resident Releases Failed To Refund**  
*Fixed an issue with one of our debit time interfaces that resulted in a failure to refund on release.*
- 7.0.1280.0 Securus Interface Null Reference**  
*Lockdown no longer causes Null References when closing an inmate account where Securus still has the account open.*
- 7.0.1281.0 Check Numbers in Reports**  
*Numbers up to 9 digits in length are no longer cut off in reports*
- 7.0.1282.0 Releasing Inmates with \$0 Phone Balance**  
*Interfaces that check for a phone balance on release no longer prevent releases if the balance is \$0.*

- 7.0.1285.0 Phone Deposits Failed To Import**  
*Fixed an issue where phone deposits failed to import.*
- 7.0.1288.0 Telmate Refunds**  
*Telmate refunds no longer trigger \$0 transactions from debit time to resident accounts.*
- 7.0.1292.0 ICS Fails To Refund From Service**  
*The service is setup to retry this 30 times (for a total of 30 seconds + latency on the FTP calls). If we still haven't gotten a response from ICS on that refund attempt, the service will continue on with its other tasks.*
- WEB Shell Crashed On Resident Kiosks**  
*Fixed an issue where the volume slider was causing the shell to crash by adjusting the volume on a disabled device. Resident Kiosk Version: 1.2.0.23*
- WEB Flag Word Phrases**  
*Flag words/phrases can now contain as many words as needed, as long as there is at least one word in it.*
- WEB JailATM Reports**  
*Fixed an issue causing reports previewed in Google Chrome to show up as a grey screen.*
- WEB No Communications Restriction**  
*Modified restriction so that it no longer allows adding new contacts when the resident is assigned the No Communication restriction.*

## Further Information

Our support is available to assist you in any technical question you may have.

Visit this webpage: [Lockdown Customer Support Portal](#)

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