

# 2017-01-30 Release Notes



## Release Notes

January 30, 2017

These Release Notes are intended for users and administrators of Tech Friends' Application Suite. They provide you with information about updates that have taken place to one or more of our applications, including the new features of this release and important changes since the previous one.

*We recommend that you read this document before installing and using any associated Tech Friends' application.*

*This document may be updated after it is released.*

## New This Release

Release Version	Release Title	Release Description
01/30/2017	JailATM.com - Kiosk Software - Added time limit option for tablet checkout	Added new option to limit the amount of time a resident has to login upon checking out a tablet.
01/30/2017	JailATM.com - Reports - Resident Historical Read/Watch Report	Added a new report that shows residents history of viewing orientation videos, PREA videos, or the handbook.
1.14	InTouch Charging Station - Firmware Update - Screen Sleeping	This version introduced a heat reduction feature that turns off the screen after 30 seconds of inactivity.
1.15	InTouch Charging Station - Firmware Update - Updated Screen Sleeping	Allows display to sleep and wake up when display is touched or a tablet is returned.

[4 issues](#)

## Enhancements

Release Version	Release Title	Release Description
01/30/2017	JailATM.com - Kiosk Software - Disable Viewing Pending Contacts	Viewing pending contacts will be disabled when switching to the "any kiosk" login type.
8.1.14.0	Lockdown - Contacts - Primary Contacts	Limited Contacts for Residents, Funds, and Employers to a single Primary Contact. Altered "Check Contact Select" to populate its dropdown with the names of the Contacts of the selected Account instead of Fund names.
8.1.14.0	Lockdown - Deposits - Collect	Added new option. "WV Withholding on Deposits", that enables withholding from deposits using the same

[3 issues](#)

## Fixed Known Issues

Release Version	Release Title	Release Description
01/30/2017	JailATM.com - Kiosk Software - Changed Gold Pass Title Bar	Changed text to "Buy a Gold Pass to login now".
01/30/2017	JailATM.com - Reports - Handbook, Orientation and PREA	Fixed an issue that caused the reports to not filter by event type, causing the report to return incorrect data.
01/30/2017	JailATM.com - Workflows - Issue Export History	Fixed an issue that prevented exported issues from showing history.
01/30/2017	JailATM.com - Debit Cards - Deposit Limit on Fee Payments	Fixed an issue involving Debit Card depositor limits incorrectly accounting for transaction fees on Fee and Fine Payments.
01/30/2017	JailATM.com - Contact Approval - Apostrophe in Comments	Fixed an issue where saving an apostrophe in the comment section on Approve Contacts would lead to an error page.
8.1.13.6	JailATM - Receipts - Cash Fee Payment Receipt	Fixed receipt printing for cash fee payments.
8.1.14.0	Lockdown - Debit Cards - Use Site Address	Fixed an issue where the debit disbursement form would not use the site address even if the "Use Site Address" option was enabled.
8.1.14.0	Lockdown - Collect Commissary - Multiple Autopost Restrictions	Manual assignments on Autopost Restrictions are now disabled if Collect Commissary is enabled.
8.1.14.0	Lockdown - Checks - Print Fund Checks	"Print Check" should always be visible when writing checks and print accordingly. Comment/Description on check should not autofill with the text "Refund Inmate Account Balance". Address information is not required when "Check Address Entry" is enabled
8.1.14.0	Lockdown - Collect Commissary - Autopost Can Stall Standard Posting	Fixed an issue where standard postings could get picked up by the autoposting process and stall.
8.1.14.0	Lockdown - Debt Transfer - Fixed Debt Transfer with Multiple Contacts	Fixed an issue where a resident with multiple contacts would cause debt to not transfer correctly.
8.1.14.0	Lockdown - Reports - Debt Letter Cutoff	Fixed an issue with Debt Letter settings that could cause Debt Letter 2 settings to be ignored if Criteria for Debt Letter 3 had been left at defaults.
8.1.14.0	Lockdown - Reports - Bond Payment Details	Fixed an issue that caused Bond Payment Details to not show certain transactions.
8.1.14.0	Lockdown - Reports - Debit Time Summary	Fixed an issue that could prevent some items from appearing on the "Debit Time Summary" report.
8.1.14.0	Lockdown - Debit Disburse - Disbursement Contact Empty	Fixed an issue that was causing the disbursement contact to be empty if imported from a JMS.

[15 issues](#)

## Further Information

Our support is available to assist you in any technical question you may have.

Visit this webpage: [Lockdown Customer Support Portal](#)

## **Copyright © 2016, Tech Friends, Inc. All rights reserved.**

---

The Programs (which include both the software and documentation) contain proprietary information; they are provided under a license agreement containing restrictions on use and disclosure and are also protected by copyright, patent, and other intellectual and industrial property laws. Reverse engineering, disassembly, or decompilation of the Programs, except to the extent required to obtain interoperability with other independently created software or as specified by law, is prohibited.

The information contained in this document is subject to change without notice. If you find any problems in the documentation, please report them to us. This document is not warranted to be error-free. Except as may be expressly permitted in your license agreement for these Programs, no part of these Programs may be reproduced or transmitted in any form or by any means, electronic or mechanical, for any purpose.