

2016-07-25 Release Notes



Release Notes

July 25, 2016

These Release Notes are intended for users and administrators of Tech Friends' Application Suite. They provide you with information about updates that have taken place to one or more of our applications, including the new features of this release and important changes since the previous one.

We recommend that you read this document before installing and using any associated Tech Friends' application.

This document may be updated after it is released.

New This Release

Release Version	Release Title	Release Description
8.0.320.0	Lockdown - Installer - Windows 10 Compatible	A new installer has been built that is Windows 10 compatible. Scantools has been moved to its own install process. The installer has been updated to SQL Server 2012 Express Service Pack 2 With Tools. We also optimized the automatic process which will result in quicker installs.
WEB	JailATM.com - Kiosks Software - Login Picture	Added a feature to the Titan Kiosks to enable capturing an image from the camera when a resident logs in.
WEB	JailATM.com - Tablet - Multi-page Interface	Added a second page to the tablet interface to facilitate more features and functions.

[3 issues](#)

Enhancements

Release Version	Release Title	Release Description
1.2.0.63	JailATM.com - Kiosks Software - Kiosk Automatically Reboot If Silverlight Fails	The kiosks are able to automatically reboot if the Silverlight fails to load.
8.0.316.0	Lockdown - Uncleared Checks - Removed Bond Checks	Removed the ability to void bond checks from Uncleared Checks to prevent accidental voiding of bond checks.
8.0.320.0	Lockdown - Fix Transactions -	Altered the functionality of Fix Transactions to support voiding multiple transactions simultaneously.

Voiding of Multiple Transactions

WEB	JailATM.com - Restrictions - No Web Orders	We've improved the user experience when attempting to use JailATM.com to purchase commissary for restricted residents. Now, the user will be directed to one of the other available features in the event the resident can't receive commissary from JailATM.com.
WEB	JailATM.com - Workflows - Search Issues and Assigned Issues Improvements	When returning to the Search Issues or Assigned Issues pages from the View Issue page, the selected Issue will now be highlighted.
WEB	JailATM.com - Reports - User/Group Assignment	Added a "User/Group Assignment" report that displays all groups of a facility and the users assigned to each group. Also allows filtering individual groups, only displaying users assigned to that group

6 issues

Fixed Known Issues

Release Version	Release Title	Release Description
WEB	Lockdown - Resident IVR - Balance Playback	Fixed an issue that could omit a number when telling the resident their balance if it was over \$1000.
WEB	JailATM.com - Kiosks Software - Improper Logouts	Fixed an issue that could cause a keyboard to fail to close when a resident session reached its time limit.
WEB	JailATM.com - Kiosk Software - Failure to Logout in Games	Fixed an issue that could prevent a resident without a gold pass from being logged out while playing games.
WEB	JailATM.com - Password Reset - Reset Password Instructions Changed	Improved instructions for resetting and/or changing passwords.

4 issues

Further Information

Our support is available to assist you in any technical question you may have.

Visit this webpage: [Lockdown Customer Support Portal](#)

Copyright © 2016, Tech Friends, Inc. All rights reserved.

The Programs (which include both the software and documentation) contain proprietary information; they are provided under a license agreement containing restrictions on use and disclosure and are also protected by copyright, patent, and other intellectual and industrial property laws. Reverse engineering, disassembly, or decompilation of the Programs, except to the extent required to obtain interoperability with other independently created software or as specified by law, is prohibited.

The information contained in this document is subject to change without notice. If you find any problems in the documentation, please report them to us. This document is not warranted to be error-free. Except as may be expressly permitted in your license agreement for these Programs, no part of these Programs may be reproduced or transmitted in any form or by any means, electronic or mechanical, for any purpose.