



Release Notes

May 16 2016

These Release Notes are intended for users and administrators of Lockdown and JailATM.com. They provide you with information about Lockdown and JailATM.com updates, including the new features of this release and important changes since the previous one.

We recommend that you read this document before installing and using Lockdown.

This document may be updated after it is released.

New This Release

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| 8.0.288.0 | Lockdown - IVR - Added Option "0" to Resident IVR
<i>Added the ability for residents to receive additional information about themselves via a new option, "0", on the phone system. This includes Communication, Money Receipts, and Web Ordering restrictions as well as the Scheduled Release date (if available).</i> |
| WEB | JailATM.com - Kiosks Software - No Communication Restriction and Officer Messages
<i>Officer sent messages and images are no longer inhibited by "no communication" restrictions.</i> |

Enhancements

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|------------------|---|
| 8.0.280.0 | Lockdown - Deposits - Deposit Transfer Comment Improvements
<i>Changed the comment on the transaction created by the fix transaction function used to move deposits that were made onto the wrong account to the right account. The comment will now be the original transaction comment. All comments for voided transactions are now hidden on the resident kiosks.</i> |
| 8.0.285.0 | Lockdown - Restrictions - No Web Orders
<i>Added new option for "No Web Orders". It can be found, when editing a restriction, under the Residents Tab next to the "No Communication" restriction. Applying this restriction will block web orders, both new and old systems, for that resident.</i> |
| 8.0.288.0 | Lockdown - IVR - Transfer Resident IVR to Different IVR |

- Added ability to transfer resident IVR call to a different IVR using the * key.*
- WEB JailATM.com - Bulk Communications - Return to ID Search**
Added a link after the results are provided to let the user go back and select bulk recipients again without having to navigate back to the main menu.
- WEB JailATM.com - Quality of Life - Inherited Current Facility**
When selecting Users, Groups, or Manage Facility Queues under the Facility Administration tab, the selected facility will now be the user's currently selected facility.
- WEB JailATM.com - Workflows - Raised Character Limit of Issues**
Raised maximum character limit on issues to 2000.

Fixed Known Issues

- 8.0.283.0 Lockdown - Inventory - Product Search**
Fixed an issue where the search box for products would not move if the window was re-sized.
- 8.0.286.0 Lockdown - User Security Permissions - Corrected Alignment**
Corrected the alignment of several items under User Security Permissions.
- 8.0.287.0 Lockdown - Cash Drawer Override - Failed to Pay Debt**
Fixed an issue where received funds could fail to automatically pay debt if the officer was using the cash drawer override.
- WEB JailATM.com - Kiosks Software - Workflows Without Input**
Fixed an issue where a workflow without a text box or other input field would not successfully create an issue.

Further Information

Our support is available to assist you in any technical question you may have.

Visit this webpage: [Lockdown Customer Support Portal](#)

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