

Installing ScanTools for Windows Vista + Windows 7

Description

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The default ScanTools run time that ships with Lockdown currently only works for Windows 2000 and higher. The new ScanTools run time drops compatibility for anything pre-dating XP and should only be used for Windows Vista and Windows 7.

Setup

Prerequisites: Lockdown v6.0.829.0 and higher

SPECIAL NOTE: If the customer site uses ATMs and you upgrade the Lockdown version from anything lower than 6.0.820.0, you will need to upgrade the ATMs to JailATMv6.0.819.0 or higher. This installation on the ATM requires .NET 4.0

(<http://www.microsoft.com/downloads/en/details.aspx?FamilyID=0a391abd-25c1-4fc0-919f-b21f31ab88b7>)

1. On the scanning computer, run the ScanToolsPlusLinkRuntime62.exe (This is generally located in C:\Program Files\Lockdown\Scan)
2. Select the "Remove" option
3. When the removal is completed, download and run the new ScanToolsPlusLinkRuntime
(<http://www.mytechfriends.com/lockdown/Win7Scanning/ScanToolsPlusLinkRuntime.exe>)
 1. Username: lockdown
 2. Password: customer

User Security Required

Computer Security: Administrator access may be required for this process.